

Trouble shooting

Suspected malfunctions are often due to causes that the user can fix themselves. Therefore check the product using this section. In most cases the problem can be solved quickly.



WARNING! Only perform the steps described within these instructions! All further inspection, maintenance and repair work must be performed by an authorised service centre or a similarly qualified specialist if you cannot solve the problem yourself!

Problem	Possible cause	Solution
1. Product does not start	1.1 Not connected to power supply 1.2 Power cord or plug is defective 1.3 Other electrical defect to the product 1.4 Trigger lock has not been deactivated 1.5 Nozzle clogged	1.1 Connected to power supply 1.2 Contact your nearest Authorized Service Centre 1.3 Contact your nearest Authorized Service Centre 1.4 Unlock the trigger 1.5 Clean the nozzle
2. Product does not reach full power	2.1 Extension cord not suitable for operation with this product 2.2 Power source (e.g.generator) has too low voltage 2.3 Air vents are blocked 2.4 Water inlet volume is too low 2.5 High-pressure hose is leaking 2.6 Seals worn 2.7 Intake filter dirty 2.8 Air being sucked into system	2.1 Use a proper extension cord 2.2 Connect to another power source 2.3 Clean the air vents 2.4 Increase water inlet quantity 2.5 Replace high-pressure hose 2.6 Contact your nearest Authorized Service Centre 2.7 Clean the filter 2.8 Check tightness of hose fittings
3. Oil leakage	3.1 Seals worn	3.1 Contact your nearest Authorized Service Centre

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4. Strong pressure fluctuations	4.1 Nozzle clogged 4.2 Water inlet volume is too low 4.3 High-pressure hose is leaking 4.4 Seals worn 4.5 Intake filter dirty 4.6 Air being sucked into system	4.1 Clean the nozzle 4.2 Increase water inlet quantity 4.3 Replace high-pressure hose 4.4 Contact your nearest Authorized Service Centre 4.5 Clean the filter 4.6 Check tightness of hose fittings
5. Water leakage from product	5.1 Seals worn	5.1 Contact your nearest Authorized Service Centre
6. Excessive vibration/noise	6.1 Screw and nuts loosened 6.2 Motor problems 6.3 Water inlet volume is too low	6.1 Check screws and nuts for tightness and re-tighten as necessary 6.2 Contact your nearest Authorized Service Centre 6.3 Increase water inlet quantity
7. No detergent taken in	7.1 Product on high pressure setting 7.2 Detergent too dense 7.3 High pressure hose extension being used 7.4 Deposits or restriction in detergent circuit	7.1 Attach the detergent sprayer or detergent spray the nozzle 7.2 Dilute with water 7.3 Fit original hose 7.4 Flush with clean water and eliminate any restrictions. If the problem persists, contact an Authorized Service Centre
8. No water stream	8.1 Trigger is not pressed 8.2 Trigger lock is activated 8.3 No water supply 8.4 Intake filter dirty 8.5 Hose clogged 8.6 Nozzle clogged	8.1 Press the trigger 8.2 Deactivate the trigger lock 8.3 Check water supply 8.4 Clean the filter 8.5 Clean the hose 8.6 Clean the nozzle